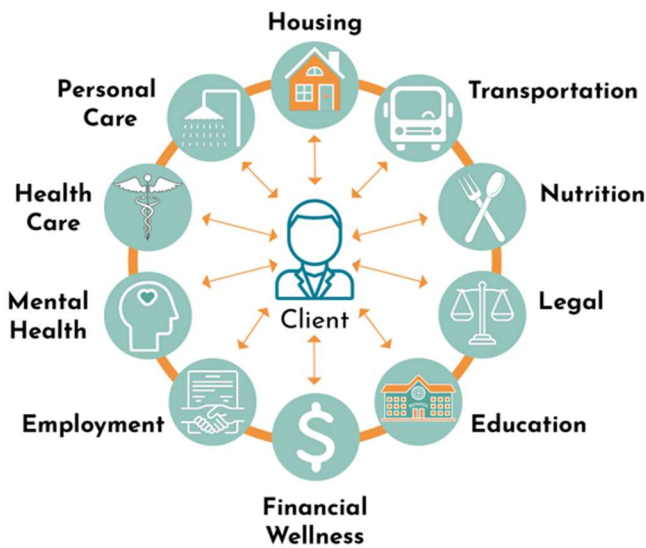




What is a Community Information Exchange?

A Community Information Exchange or CIE is an ecosystem of multidisciplinary network partners that use a shared language, a resource database, and an integrated technology platform to deliver enhanced community care planning. Care planning tools enable partners to integrate data from multiple sources and make bi-directional referrals to create a shared longitudinal record. By focusing on these core components, a CIE enables communities to shift away from a reactive approach to providing care towards proactive, holistic, and person-centered care.



The Ventura County CIE (VCCIE) grew out of the Ventura County Community Health Improvement Collaborative's needs assessment. The VCCIE is overseen by a Governance Board comprised of 15 community members representing 7 organizations in various sectors including healthcare, justice, philanthropy, and service.

How is it funded?

The VCCIE is supported through generous contributions from Ventura County Public Health (VCPH), and a pledge of partial matching funds from Gold Coast Health Plan (GCHP). The Public Health Institute (PHI) serves as the fiscal sponsor.



What are the VCCIE's current projects?

The VCCIE's first cohort is a partnership with Gold Coast Health Plan (GCHP) and the Ventura County Office of Education (VCOE), to support the Student Behavioral Health Incentive Program (SBHIP). This project establishes a system for tracking referrals from school counselors to behavioral health and social service providers; by tracking the referral progress, the closed loop is visible to VCOE students and families. SBHIP is a program that originated from State law (AB 133, Welfare & Institutions Code Section 5961.3) and is intended to address behavioral health access barriers for MediCal students through Targeted Interventions that increase access to preventive, early intervention, and behavioral health services by school-affiliated behavioral health providers for TK-12 children in public schools. Rio and Hueneme School Districts have been selected as the first schools to onboard to the VCCIE, although it is expected that additional schools and community organizations will soon follow. There are two additional initiatives that will also support closed loop referrals from GCHP to key CBOs in the community with the ultimate aim to connect CBOs serving a full range of Ventura County citizens.

Why we need you!

Rio and Hueneme school counselors described the current referral process as a "black hole." Lacking a closed loop system, they often go unnotified of the outcome of their referrals. The VCCIE will fill this gap with clear visibility and transparency of both the status of the referrals and outcomes to the designated care team with authorized access. Research continues to show that community-based services provided to youth and their families that address various stressors such as trauma, mental health needs,

food insecurity, unemployment, poverty, homelessness, and other factors ensure better outcomes and reduce justice system-involvement.

How will you ensure organizations who receive funds follow through?

Organizations will receive funds as payment for delivering key milestones (Figure 1 below). Ongoing participation in the VCCIE will require a signed participation agreement that governs the use of data and privacy security policies.

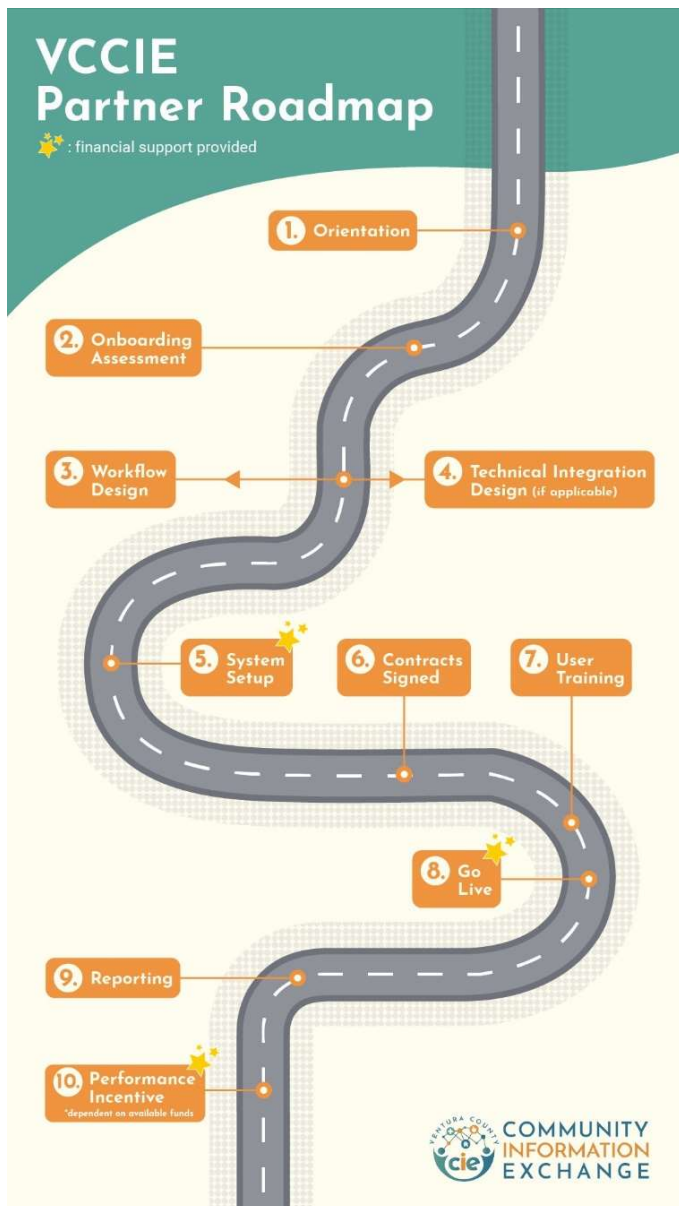


Figure 1: VCCIE Partner Roadmap shows the key milestones with financial support provided.

How will the program be sustained?

Proposed Juvenile Justice Coordinating Council (JJCC) funds will be used to offset existing staff hours associated with onboarding to VCCIE. As such, it does not represent new organizational costs that need to be supported after the funding period ends. Beyond the JJCC funding period, the VCCIE is committed to broadening the network of providers integrated onto the platform. Success stories and benefits realized by the first cohort will be shared to attract additional participants. By highlighting the efficiency of our closed-loop referral processes, the ease of accessing supportive data for Medi-Cal reimbursement, and the overall enhancement in service delivery and client satisfaction, we aim to present a strong value proposition for future VCCIE participants.

To fund financial support to future providers onboarding activities, the VCCIE will continue to seek financial contributions from our key sponsors, implement a tiered subscription fee, and continue a sustained philanthropic effort. We will also establish dedicated outreach and support services, simplifying the integration process for new providers and ensuring that our network continues to evolve in line with Ventura County's health and social service delivery needs.

Community Participation is Key to VCCIE Success!

For questions, please contact:

Katherine Johnson
Principal Investigator, Public Health Institute
Program Director, Ventura County Community Information Exchange
kjohnson@phi.org

Valerie Salazar
Community Outreach Specialist, Public Health Institute, Ventura County Community Information Exchange
vsalazar@phi.org

