



# Network of Care

Care Navigation ACEs Aware Ventura County



## What is the Care Navigation Program?

The Care Navigation Program is operated through the Partnership for Safe Families and Communities. This program accepts referrals from probation officers, social workers, educators, pediatricians, physicians, community members, and community agencies. The Care Navigation Program serves youth and families that need resources during a difficult time in their lives. Our objective is to link, lift, and leverage our community resources to help a youth/family in need. Once a referral is received, the Care Coordinator creates a team of Care Navigators to gather needed information and offer support in the form of knowledge from lived experience and concrete resources. What sets this program apart is the personalization and “warm handoff,”; ensuring that the youth/family is connected to resources/support that has been vetted by our team PRIOR to closing the case AND our closed loop referral, circling back to the Officer who created the referral to follow up and advise of what resources/supports were offered and utilized.

## ICPM

“All children and families in Ventura County will live and thrive in safe, healthy communities.”

Ventura County Child, Youth & Family Wellness System

There are different pathways for case management work that probation will have access to, including, but not limited to *education, housing, career and vocation training, financial literacy entrepreneurship and support, mental and behavioral health services, and innovative programs* linked directly to the research and evidence-based informed practices for juvenile justice.

Probation works collaboratively with the Care Navigation team for alternatives to incarceration, community-based connections, and tracking of supports and services through a structured and deliberately organized program. These supports and services will: Hold Youth Accountable, Treat Youth Fairly, and Prevent Recidivism.

Each officer will have access to a Community Navigator or a team of Community Navigators to identify needed services and supports and to track the outcomes of those services and supports.

**Community Connection Series:** \*Spanish interpretation & translation provided of all materials & trainings.

An educational program model that provides weekly training on a host of topics, including “Life Back into Community”, “Building Relationships with Loved Ones: From Rupture to Repair”, and “Conflict Resiliency”. A team of diverse content experts reflecting the community. (Multi-talented, multilingual, multi-cultural, multi-ethnic, multi-generational, and general identification)